



FOR IMMEDIATE RELEASE

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Pearl Harbor Federal Credit Union
Taking Immediate Action Against Recent Phishing Attempts
Pearl Harbor Federal Credit Union Has Taken Security Measures To Keep Members Safe

In light of recent phishing attempts targeting Pearl Harbor Federal Credit Union (PHFCU) members and non-members, PHFCU is warning people not to click on the link or respond to the e-mails and assuring that security precautions have been developed and put into action.

“As of now, all fraudulent sites have been taken down,” said Dan Terada, PHFCU Computer Manager. “Every precaution has been made to secure the safety and well being of our members as well as the non-members who are being targeted.”

Please note that PHFCU does not include links, market, or ask for member information in e-mail messages. In addition, PHFCU does not utilize e-mail as a primary method to contact members.

Additional safety measures PHFCU recently added includes **Phishing Phighting Secure Codes**, which will consist of a word or phrase that resides on both www.phfcu.com and www.phfcuonline.com. Secure codes will change on a regular basis to ensure that you are logging on to the official PHFCU Online and not a fraudster's Web site.

PHFCU also added **Enhanced Login Security**, which protects your accounts from unauthorized access. This measure identifies the member as the true owner of their accounts by recognizing not only their password but their primary computer as well. If the system doesn't recognize the member's primary computer (For example, the member has logged in from a public computer or from one they haven't used before), the system will ask for information that has been pre-entered and that is unique to the member.

If you receive a suspicious e-mail or phone call claiming to be from Pearl Harbor Federal Credit Union, please forward the e-mail to fraud@phfcu.com or call us at (808) 73-PHFCU (737-4328) to report it immediately. For more information concerning Phishing, please visit www.phfcu.com.

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